



## **DAMAGED GOODS/RETURNS/REFUNDS:**

- Extra care is taken when packing your order for delivery. If for whatever reason your purchase is damaged in transit, SFE will offer you a full refund or replacement provided you send us a photo of the damaged goods and packaging within 48 hours of you receiving them. Email to [info@sfe.net.au](mailto:info@sfe.net.au).
- Please choose carefully as we do not offer refunds if you change your mind or accidentally order the wrong item.
- All claims MUST be made within 48 hours of receipt of order.
- Refunds will be issued to the extent required by the Trade Practices Act 1974 (Cth) and Sale of Goods Act 1958 (Vic).
- No part of these terms of use is to be taken as an express or implied repudiation of our obligations under these pieces of legislation.

## **LIABILITY LIMITATION:**

- The customer agrees to limit any claim it makes to the cost of replacement of products or acquiring equivalent products, that SFE shall not be liable for any loss or expense arising after 7 days from delivery (or at all once products have been unpacked, and or otherwise used).
- SFE shall not be liable for any contingent, consequential, direct, indirect special or punitive damages with a due to negligence or otherwise and the customer acknowledges this limit of liability and agrees to limit any claim accordingly and that no other term condition agreement warranty representation and or understanding whether express or implied in any way extending to, otherwise relating to or finding upon SFE, other than these terms is made or given by or on behalf of SFE other than these terms.



## **PRIVACY POLICY:**

### How does SFE protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Database to be only accessed by those authorized with exclusive access rights to our systems and are required to keep the information confidential.

### Do we disclose any information to outside parties?

SFE does not sell, trade, or otherwise transfer to outside parties your personally identifiable information.

This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.

We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or other rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses



## **COOKIES:**

If you leave a comment on SFE site, you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

### Embedded content from other websites

Articles on SFE site may include embedded content (e.g., videos, images, articles, etc.).

Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content.